

TENDER NOTICE

Request for Expression of Interest (EOI) for The Provision and Maintenance of a Telehealth Consultation Platform

1. BACKGROUND

Botswana Medical Aid Society is a not-for-profit healthcare Fund registered in 1969 as a society under the Laws of the Republic of Botswana. This makes it the oldest medical aid service provider in the country.

2. REQUIREMENTS

Bomaid invites sealed Expression of Interest (EOI) from experienced Software/Digital Solutions agencies for undertaking the provisioning and maintenance support of a Telehealth Consultation Platform.

3. PRE-QUALIFICATION CRITERIA

The following will be the minimum Pre-Qualification Criteria (PQC). Responses not meeting the minimum PQC will be summarily rejected and will not be evaluated further:

No:	Pre-Qualification Criteria	Supporting Documents Required
1.	The Platform providers shall be a legal entity.	Self-attested copy of Company Incorporation Certificate from country of origin
2.	It is a requirement that the taxes of the participating bidders must be in good standing or that suitable payment agreement will have been agreed with the tax authorities.	Bidders are therefore, requested to obtain and submit Tax Clearance Certificate, Notice of VAT Registration Letter or Tax Exemption where applicable, provide a tax registration number
3.	The Telehealth Platform Providers should have a minimum of 5 years of experience providing Telehealth platform solutions and platform support. The solution vendor should have experience of Platform Setup, Systems Integration (API Interfacing and internal business processes alignment), Testing, Training and Support for at least 2 clients.	Self-attested Copy of the work order and letter of successful completion from the client
4.	The application platform should be downloadable from the Play store or App Gallery or Apple iTunes store or EOI applicant will provide functional installation file to DIT, in case required	Links to the store for application download or installation file

No:	Pre-Qualification Criteria	Supporting Documents Required
5.	Evidence of technical capacity to provide the services required, excellent I.T. skills, Clinical background expertise, project management skills and awareness on the latest smart technologies on real-time patient monitoring.	Profile and strength of manpower to be deployed for this assignment
6.	Proof of financial capacity to undertake the work or services required, the bidder must be profitable	Certificate from the Chartered Accountant of the Organization/ Audited Balance sheets for last two financial years, Income Tax return

4. Closing Date:

The Proposal of EOI must be submitted through an email and addressed to tenders@bomaid.co.bw no later than Tuesday 4th April 2023 on or before 16:30hrs.

5. All submissions must be in PDF format and must be password protected. The password should be sent to tenders@bomaid.co.bw

6. Submissions received after the closing date and time will not be considered. Evaluation is expected to be completed by Monday 1st May 2023 and If you do not hear from us by this date, please consider your EOI as unsuccessful.

7. Bomaid may call shortlisted bidders to make a detailed presentation for the work done and their capability.

8. Kindly note that this call for expression of interest is not a contract or a financial obligation on Bomaid to the companies that express interest. Bomaid reserves the right to cancel the entire process.

9. Enquiries:

Any enquiries relating to this invitation should be directed to tenders@bomaid.co.bw not later than 1200 hours on Friday 31st March 2023.

TENDER NOTICE

Request for Proposals for Provision of Dental Benefit & Risk Management Services

Tender No: Bomaid/2023/24

Botswana Medical Aid Society (BOMAID) is a not-for-profit healthcare Fund registered in 1969 as a society under the Laws of the Republic of Botswana. This makes it the oldest medical aid service provider in the country.

BOMAID invites bid proposals from Dental Services Administrative Organization/Companies for provision of Dental Benefit & Risk Management Services for a period of 3 years.

Tender documents containing details of the requirements are available for purchase by payment of a non-refundable sum of P1000.00. The payment can be made by way of cash or Electronic Funds Transfer (EFT) to the following bank account:

Account Name: Botswana Medical Aid Society (Bomaid)
Bank Name: Standard Chartered Bank
Account Number: 0100155025600
Branch Code: 662167
Branch Name: Mall
Swift Code: SCHBBWGXXX

Once payment is made, entities should email their proof of payment to tenders@bomaid.co.bw and indicate whether the tender document should be emailed to them or would be collected from Bomaid office at Plot 50638, Fairgrounds, Gaborone.

Closing Date: The closing date for submission of bids is strictly on Thursday 23rd March 2023.

Notwithstanding anything in the foregoing, Bomaid is not bound to accept the lowest or highest tender, nor incur expenses to the preparation thereof.

www.bomaid.co.bw | (+267) 363 3100



Bomaid
Health & Happiness at heart