

26th June 2022

Dear Valued Members

**RE: PRE-AUTHORISATION OF MEDICAL SERVICES SOUGHT OUTSIDE
BOTSWANA**

1. Reference is made to the above quoted subject matter.
2. Should you seek treatment outside Botswana, please be reminded that certain medical services require pre-authorisation before services can be rendered.
3. The following are services for which pre-authorisation must first be sought before treatment:
 - a. Hospitalization,
 - b. Specialized radiology (CT, MRI, Nuclear medicine, PET scans),
 - c. Appliances,
 - d. Chemotherapy and Radiation therapy,
 - e. Renal dialysis,
 - f. Specialised dentistry,
 - g. Orthodontic treatment.
4. Requests for pre-authorisations must be e-mailed to casemanagement@bomaid.co.bw.
5. You are therefore advised that claims in respect of the above services for which preauthorisation was not sought will not be honoured by the Fund.
6. Bomaid further reserves the right to repudiate claims for healthcare practitioners who are not contracted to the Fund.
7. Scheme B/B+ Happy and C/C+ Happy Members travelling outside the country are reminded that they have embedded travel insurance with their health plans. You are, therefore, encouraged to notify Bomaid before leaving the country by completing a travel insurance application form and e-mailing it to bomaid@bomaid.co.bw at least 48 hours prior to departure. Travel insurance forms may be downloaded from www.bomaid.co.bw.

Board of Trustees

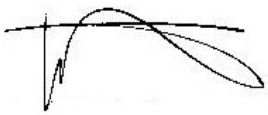
Mr. E.S. Maite (Board Chairperson) | Mr. F. Ferguson (Vice Chairperson)

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Dr. R. Lebelonyane | Mr. L. Klein

8. Kindly be reminded that medical emergencies encountered while outside the country are covered by travel insurance.

Yours Sincerely

A handwritten signature in black ink, consisting of a series of loops and a vertical stroke on the left side.

Moraki Mokgosana

CHIEF EXECUTIVE OFFICER