

24th June 2021

Dear Valued Members

RE: UPDATE ON COVID-19 HOSPITALISATION

Covid-19 has been declared a pandemic by the World Health Organisation (WHO). WHO has also put in place guidelines for the treatment of Covid-19 patients. These guidelines provide a comprehensive and holistic guidance for optimal care of Covid-19 patients throughout the entire illness, while at the same time allowing countries and nations to build capabilities to manage this pandemic. Bomaid trusts that these guidelines accord each country an opportunity to adequately deal with Covid-19 patients without compromising the standard of care. It is against this background that Bomaid has updated the protocols for Covid-19 hospitalisation as stipulated below:

1. Bomaid Members Resident in Botswana

- a) Bomaid members resident in Botswana will only be authorised for Covid-19 hospitalisation in Botswana Private hospitals.
- b) Bomaid will therefore not facilitate or authorise Covid-19 medical evacuations and hospital admissions for Botswana residents to be treated out of the country.

2. Bomaid Members Resident in other Countries

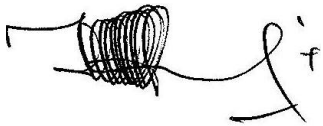
- a) Bomaid Members who do not reside in Botswana will be covered for Covid-19 treatment in line with prevailing Covid-19 protocols in their countries of residence.
- b) Authorisation should be sought before members are admitted to hospital.
- c) Any Member who chooses to be evacuated outside their country of residence for Covid-19 treatment will not be covered.

Board of Trustees

Mr. E.S. Maite (Board Chairperson) | Mr. F. Ferguson (Vice Chairperson)
Mr. M. Mokgosana (Chief Executive Officer) | Ms. L. Andries | Mr. J. Ghanie | Mr. O. M. Ramasedi | Mr. L. Motladiile
Dr. R. Lebelonyane | Mr. L. Klein

We remain committed to support Bomaid members during this pandemic. We encourage our members to continue adhering to Covid-19 protocols.

Yours Sincerely,

A handwritten signature in black ink, appearing to read 'Thato Kubu'. The signature is stylized with a large, circular flourish on the left side and a small 'f' at the end.

Thato Kubu
Chief Operations Officer