



The medical aid you can trust

Member Claim Submission Form CL1

Please indicate your scheme

AS Healthplan A Healthplan B Healthplan C Healthplan Student Healthplan

Tel: _____

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|--------------------------|-------------------|-----------------------|----------------|----------------|----------|
| Name of principal member | | | | Date | |
| Main member number | | | | Signature | |
| Employer group name | | | | | |
| Patient name | Membership number | Service Provider Name | Treatment Date | Amount Claimed | Currency |
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Banking Details

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| Bank Name | | | | | | | | | | | | | | | | | | | | | | |
| Branch Name | | | | | | | | | | | | | | | | | | | | | | |
| Branch Code | | | | | | | | | | | | | | | | | | | | | | |
| Account Number | | | | | | | | | | | | | | | | | | | | | | |
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To avoid delayed claims processing, members are reminded to ensure the following:

1. That invoices submitted are originals and not copies, and that services provided are also detailed on the invoices. (Summary invoices are not acceptable).
2. That proof of payment is attached for each invoice i.e. payment receipts that have service provider's logo or stamp on it.
3. That any claim for Rehabilitation therapy and/or appliances has a doctor's referral letter/motivational report and a therapist's report.
4. That any pharmacy prescribed medicines claims have a doctor's prescription copy attached
5. That claims invoices written in foreign languages are translated and certified by recognized institutions, preferably Embassies.